

Shiregreen

Good Neighbour Charter

Shiregreen is a great place to live but we can all make it better by having consideration and respect for our neighbours and neighbourhood.

This charter has been developed by the Shiregreen Community Committee, which includes tenant members, resident members, Shiregreen TARA and two of your local councillors.

We all want to live a peaceful and pleasant life in our own home, whether we are a home owner, private tenant or Sanctuary tenant. This charter offers a set of guidelines to make life in Shiregreen more enjoyable for everyone.

Noise



We all have to tolerate some noise and disturbance in our neighbourhood from time to time but when noise is too loud or at the wrong time of day it can cause a nuisance and distress to your neighbours.

Loud music, DIY noise, barking dogs, arguing and door slamming and parties, can all cause a nuisance so please think about how your actions will affect others. Remember you are responsible for your visitors so please make sure their actions don't have a negative impact on your neighbours.

Children and young people

It's great when children and young people get out from in front of the TV or computer and play out in the street, but please make sure that you know where they are and what your children are doing.



Gardens

A tidy garden and litter-free streets makes your area a great place to live.

Keep hedges and lawns trimmed and don't store household waste or old furniture in your garden. A bonfire may seem like a great idea to get rid of rubbish, but smoke blowing around the neighbourhood can cause a nuisance to your neighbours.

Report any bulky items of rubbish to the Council. If you are a Sanctuary tenant you may get bulky items removed for free (subject to eligibility). If you're a private tenant or home owner receiving certain benefits you can get three items removed for as little as £10. Share the cost with your neighbour to save money.

If you're having a garden party or barbecue this summer, remember your neighbours. Smokey barbecues and loud music can cause nuisance to neighbours in your surrounding area.



Parking

Parking is a big problem on many estates and parking illegally, discourteously or using your car to cause anti-social behaviour can really affect your neighbours. Please be aware of where your visitors are parking, you might not be causing a problem but they might.

Park on your driveway or in designated parking bays. Please don't block driveways, park illegally on double yellow lines, park over dropped curbs or block narrow roads which may cause access problems for emergency vehicles.

At certain times of the day when children are being picked up or dropped off at school, some of our roads become very congested with traffic. Please don't park on residents' driveways or where there are dropped kerbs for access, and please don't double park blocking local roadways. Why not choose the healthy way and walk your children to school? If you have to drop them off by car please don't park on the white lines outside schools.



Litter

If everyone in Shiregreen dropped a single piece of litter, we would have over 12,000 extra bits of litter on our streets each day. Don't add to the litter problem in Shiregreen, please don't drop litter and if you see any, help your neighbourhood by picking it up and disposing of it responsibly.



Anti-social behaviour



Unfortunately it is not a perfect world and there are times when thoughtless and inconsiderate behaviour can upset the lives of others. If this is your neighbour, it's always worth trying to speak with them - they may not even realise they're being anti-social! Hopefully this will resolve matters. If this does not work you may wish to seek help.

Tenants of Sanctuary can contact Sanctuary Customer Services Centre on 0800 131 3348 or 0300 123 3511. The lines are open 24 hours, 7 days per week. If you are not a Sanctuary tenant but think that Sanctuary tenants may be the cause of anti-social behaviour then please contact Sanctuary in the first instance.

These simple guidelines are common sense. We all lead busy lives and sometimes we forget about the people who live around us. What we do and what our visitors do can really impact on the quality of life for our neighbours. We want this "Good Neighbour Charter" to remind you about how you can contribute to making Shiregreen a great place to live.