

## General oil boiler information

The main type of oil boilers that we install are:  
HRM Wallstar, Potterton Statesman and Trianco Euro Star Boilers.

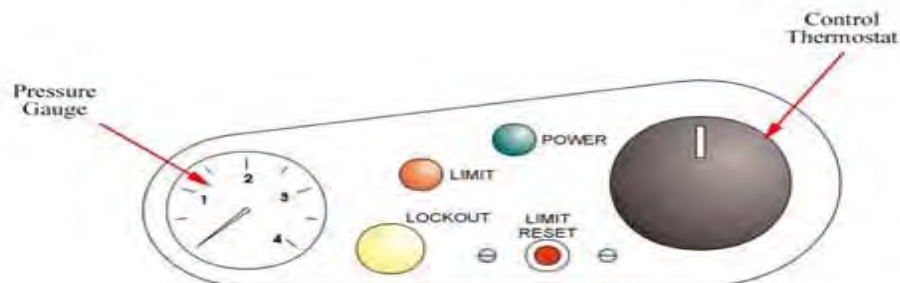
These boilers are generally wall-mounted boilers, but floor-type boilers are not uncommon.

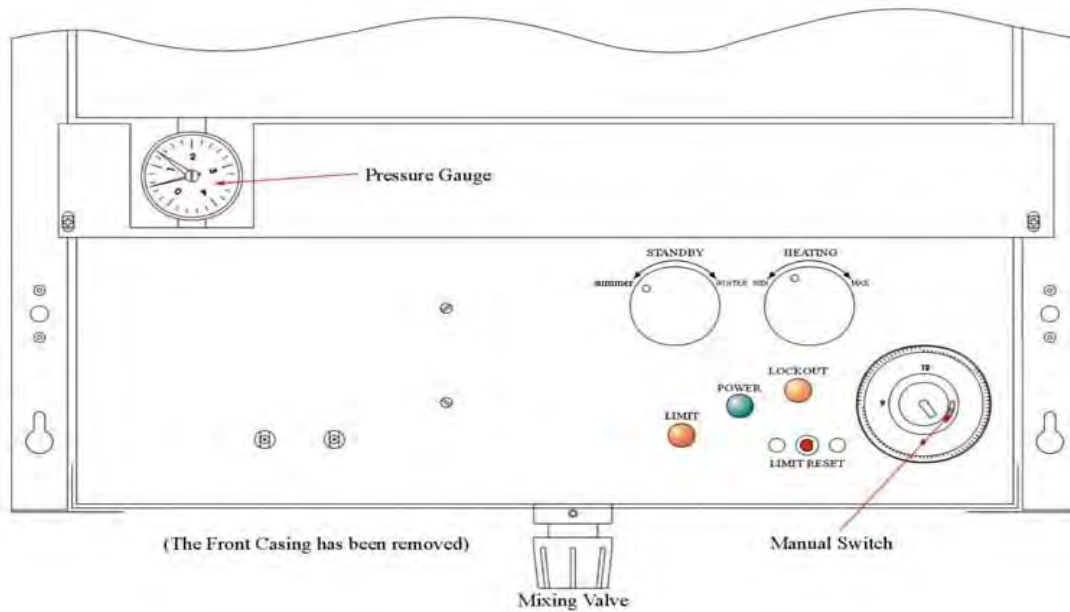
The boilers themselves look no different to any other and although each boiler may vary slightly from model to manufacturer the basics are still the same.

The only obvious difference is that as the boiler is fuelled by oil, the property will have an external oil tank.

Within the property you will still find the boiler, a timer clock, a room thermostat and radiators as normal.

Below are two pictures of a typical HRM Wallstar Boiler.





As you can see they each have a 'POWER' and 'LOCK OUT' indicator as well as a 'PRESSURE GAUGE', 'CONTROL THERMOSTAT' and a 'LIMIT' and 'RESET' button.

- 1 The 'Power' indicator must always be illuminated to confirm that there is power going to the boiler itself.
- 2 If the 'Lock Out' button illuminates this usually indicates that the burner has not fired correctly on the boiler.
- 3 The 'Pressure Gauge' should always be pressurised around 1 bar when cold. If this gauge is reading below 1 bar then the boiler will not function correctly which could also cause the boiler to overheat.
- 4 The 'Control Thermostat' controls the temperature of the hot water within the boiler. The recommended settings are: 'MAX' for heating and hot water and 'MIN' for hot water only.
- 5 The 'Limit or 'Reset Button' should be pressed to re-set the boiler when a fault has occurred.

An oil tank will be situated outside the property above ground level in a location easily accessible for the oil delivery.

These tanks will have an oil indicator (which is often known as a

General oil boiler information



watchman). This indicator allows the residents to monitor the oil level themselves; some models also have an oil alarm which will sound when the level is low.

During an oil delivery, it is recommended that the boiler is switched off at the mains.

After an oil delivery, it is recommended that you wait for a short period before switching the boiler back on again; this allows any sediment in the bottom of the oil tank to settle.

*If you have concerns about any of the services in your home, please call the Customer Service Centre who will be happy to help.*